

**A STUDY ON THE BENEFICIARIES'  
SATISFACTION OF SOCSO PENSION  
SCHEME IN SABAH**

**BY**

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## **ABSTRACT**

The study of Social Security Organization (SOSCO) in pension scheme especially in Sabah is very important to be highlighted in terms of satisfaction to pension beneficiary and how these can contribute comprehensive significance impact among employees. The changes in socio-economic, social life and also delivery system have brought direct social implication to employees' satisfaction. In this context, the implication of SOCSO beneficiaries' satisfaction well-being is not only by physical contrast but also in spiritual security satisfaction. The aims of this study are to examine the delivery of social security pension, type of scheme and protection which will be affected to industrial harmony among employer and employees, self-awareness to the invalidity disease, lost of function dead and overall beneficiaries' satisfaction. Apart from that, this study will explain more detail what exactly is pension scheme of Social Security Organization (SOCSO) in Malaysia especially which is focused in Sabah. This research will suggest another modification to build the pension as dynamic scheme and world class level with nation and vision development to carry society towards 2020.

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